

Data for the month ended March 2024

| Sr. no | Received from | Pending at the end of last month | Received | Resolved* | Total Pending# | Pending Complaints > 3 months | Average Resolution time^ (in days) |
|-----------|----------------------------|--|----------|-----------|-------------------|-------------------------------------|---|
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | N.A. |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | N.A. |
| 3 | Other Sources (if any) | 0 | 0 | 0 | 0 | 0 | N.A. |
| | Grand Total | 0 | 0 | 0 | 0 | 0 | N.A. |

^Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

| Sr. no | Month | Carried forward from previous month | Received | Resolved* | Pending# |
|--------|-----------------|--|----------|-----------|----------|
| 1 | April, 2023 | 0 | 0 | 0 | 0 |
| 2 | May, 2023 | 0 | 0 | 0 | 0 |
| 3 | June, 2023 | 0 | 0 | 0 | 0 |
| 4 | July, 2023 | 0 | 0 | 0 | 0 |
| 5 | August, 2023 | 0 | 0 | 0 | 0 |
| 6 | September, 2023 | 0 | 0 | 0 | 0 |
| 7 | October, 2023 | 0 | 0 | 0 | 0 |
| 8 | November, 2023 | 0 | 0 | 0 | 0 |
| 9 | December, 2023 | 0 | 0 | 0 | 0 |
| 10 | January, 2024 | 0 | 0 | 0 | 0 |
| 11 | February, 2024 | 0 | 0 | 0 | 0 |
| 12 | March, 2024 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

*Inclusive of complaints of previous months resolved in the current month. # Inclusive of complaints pending as on the last day of the month.

Kotak Alternate Asset Managers Limited (formerly known as Kotak Investment Advisors Limited) Corporate Identity Number: U65990MH1994PLC077472 **Registered Office:** 27 BKC, 7th Floor, Plot No. C-27 T +91 22 43360000 "G"Block, Bandra - Kurla Complex F +91 22 67132423 Bandra (East), Mumbai - 400051 India.

www.alternateassets.kotak.com



Trend of annual disposal of complaints

| Sr. | Year | Carried forward from | Received | Resolved** | Pending## |
|-----|----------------------------|----------------------|----------|------------|-----------|
| no. | | previous year | | | |
| 1 | 2015-16 (w.e.f 20.01.2016) | 0 | 0 | 0 | 0 |
| 2 | 2016-17 | 0 | 0 | 0 | 0 |
| 3 | 2017-18 | 0 | 0 | 0 | 0 |
| 4 | 2018-19 | 0 | 0 | 0 | 0 |
| 5 | 2019-20 | 0 | 0 | 0 | 0 |
| 6 | 2020-21 | 0 | 0 | 0 | 0 |
| 7 | 2021-22 | 0 | 0 | 0 | 0 |
| 8 | 2022-23 | 0 | 0 | 0 | 0 |
| | Grand Total | 0 | 0 | 0 | 0 |

**Inclusive of complaints of previous years resolved in the current year. ## Inclusive of complaints pending as on the last day of the year.

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